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Cayuse Technologies, LLC is a Small Business Administration (SBA) Tribal 8(a) certified technology and government solutions provider located in Pendleton, Oregon. Founded in 2006, our past performance spans both private and public sectors, providing innovative solutions and delivery excellence across a range of information technology and government client missions, focused on minimizing risk through the delivery of quality outcomes.

## **CORE CAPABILITIES** Information Technology **Application Development Computer Systems Design** Cybersecurity Service & Help Desk Systems Administration **Emergency Management** Anti-Terrorism Force Protection **Continuity of Operations** Interagency Coordination Operation Centers Training, Education, & Exercise Support **Mission Support Program Management Services** Counterintelligence & Surveillance Health & Medical Support Linguists & Intelligence Analysts **Facility Support Services** Military Munitions Response Program **Operations & Maintenance** Unexploded Ordnance Product Solutions Sourcing & Procurement Logistics & Warehouse

- Installation and Training

### OFFICE LOCATIONS







**ROSSLYN VIRGINIA** 

The Cayuse Family of companies are wholly owned by the Confederated Tribes of the Umatilla Indian Reservation with a 40,000 sq. ft. state-of-the-art technology center headquartered near Pendleton, Oregon.

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# CONTRACT VEHICLES





# **EXPERIENCE**

#### Comprehensive Information Technology Services

Cayuse provides program and project management and a wide range of information technology services. Application design, development, system integration, and advisory support services support cybersecurity and international investigations, threat analysis, and counterterrorism. We provide Software Development Life Cycle (SLDC) support, hardware distribution systems, telecommunications/networking systems, IT facility planning, execution of IT infrastructure projects, facilities management, networking, IT engineering services as well as Tier III IT Support across the country.

#### **Global Staffing and Administrative Services**

Cayuse recruits and retains an extremely high caliber of personnel in domestic and challenging international locations. We leverage our unique knowledge of Department operations to fulfill numerous staffing task orders involving recruiting assets, deploying employees in compliance with strict regulations, in-country licensing, and managing personnel and industrial security. Our hands-on Program Management approach helps mitigate many potential problems in filling short turnaround staffing requirements, and we have received high praise, including earning recognition of being "the Department's great new staffing contractor."

#### **Joint Operations Centers**

We understand the challenges of executing an efficient contract startup, based on client needs, to ensure continuity and a smooth phase-in of mission support. Cayuse mobilized a Joint Operations Center within 25 days with 100% recruiting effort to provide uninterrupted 24x7x365 watch and briefing operations for critical response actions advice to top leadership. Operational support extended to political, economic, civil, and military operations and included support of COVID-19 Department strategic objectives.

#### **Operational Environmental Services – Active Range**

Operations at the nation's busiest primary training range are managed skillfully and cost-effectively by the Cayuse team, who provides highly varied and consistently exceptional services in maintenance, construction, scheduling, UXO removal and other duties. Since 2016, Cayuse has staffed the 14,000+ acre site to support training missions in order to hone skills in a real-world target replications.

#### Various Study/Research and Medical Staff

Cayuse supplies a range of medical staff to a U.S. Government Medical Center, including specialty Medical Doctors and Study/Research coordinators at a 100% fill rate and retention over the last 5 years. Our personnel supported various medical studies during COVID, researched mitigations and effectivity of medications, with findings being published in medical journals to support the wider scientific communities combatting the pandemic.

#### Information Technology Support Services User Support

More than 15,000 government and tribal employees across 17 states in both urban and rural areas count on Cayuse for IT user support services and Tier II desktop support, including hardware installation and configuration and management and support of operating systems, including system administration and specialized software such as GIS, AutoCAD, and software unique to the Client. Through our service, we help further the mission of the client: promoting safe and quality living environments, strong communities and enhanced protection of the lives, prosperity and well-being of American Indians and Alaska Natives.

#### Lean Agile Center of Excellence (LACE) Support

Cayuse enhances and enables the Agency's technology workforce, improvingskill sets of their software development and support workforce through the implementation of Scaled Agile Framework (SAFe) Agile training and coaching. Cayuse focuses on six primary areas: Training Assessment, Training Development and Delivery, Continuous Improvement, Formal Coaching, Ad Hoc Coaching, Strategic Planning, and Program Management.

#### **IT Operations and Infrastructure Services**

Cayuse provides professional Program Management services for IT operation and infrastructure projects and software development, business analysis of engineering systems and processes, and executive management support, advisory, and administrative support services to a federal agency. Supported apps/systems are used by agency staff domestically and overseas. A team of 20+ staff support cybersecurity administration, establishment and dissemination of agency-wide cybersecurity and security policy, software design/ development, systems design/development, IT project management, IT security services for system and software development and IT operations, special project support, application and system monitoring/reporting, Video/Teleconferencing Support, IT governance data tracking and reporting, and other functions to meet agency IT needs.